

STATE	AGENCY AND ADDRESS	LINK TO INFORMATION ON COMPLAINT PROCESS
Alabama	Alabama Commission on Higher Education - Office of Institutional Effectiveness and Planning P.O. Box 302000 Montgomery, AL 36130-2000	<a href="http://www.ache.state.al.us/">http://www.ache.state.al.us/</a> Find the navigations bar and select "Student Complaint Process" for information on how to proceed.
	Alabama Department of Postsecondary Education - Office of Private School Licensing Division	<a href="https://www.accs.cc/index.cfm/school-licensure/complaints/">https://www.accs.cc/index.cfm/school-licensure/complaints/</a> or select a direct link <a href="https://psl.asc.edu/External/Complaints.aspx">https://psl.asc.edu/External/Complaints.aspx</a>
Alaska	Alaska Commission on Postsecondary Education P.O. Box 110505 Juneau, AK 99811-0505	<a href="http://acpe.alaska.gov/ABOUT_US/Consumer_Protection">http://acpe.alaska.gov/ABOUT_US/Consumer_Protection</a> Scroll to "Consumer Protection and Student Complaints" and use given email to request a complaint form.
Arizona	Arizona State Board for Private Postsecondary Education 1400 W. Washington Street Room 260 Phoenix, AZ 85007	<a href="http://www.azed.gov/disputeresolution/state-admincomplaintsystem/">http://www.azed.gov/disputeresolution/state-admincomplaintsystem/</a>
Arkansas	Arkansas Higher Education Coordinating Board	<a href="http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form">http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form</a>
	Arkansas State Board of Private Career Education 501 Woodland, Suite 3125 Little Rock, AR 72201 <a href="mailto:sbpce@arkansas.gov">sbpce@arkansas.gov</a>	<a href="http://www.sbpce.arkansas.gov/complaint-process">http://www.sbpce.arkansas.gov/complaint-process</a> Contact Phone: (501) 683-8000
California	California Bureau for Private Postsecondary Education P.O. Box 980818 W. Sacramento, CA 95798-0818 <a href="mailto:bppe@dca.ca.gov">bppe@dca.ca.gov</a>	<a href="http://www.bppe.ca.gov/enforcement/complaint.shtml">http://www.bppe.ca.gov/enforcement/complaint.shtml</a>
Colorado	Colorado Department of Higher Education	<a href="http://highered.colorado.gov/Academics/Complaints/default.html">http://highered.colorado.gov/Academics/Complaints/default.html</a>
	Colorado Department of Higher Education, Division of Private Occupational Schools 1560 Broadway, Suite 1500 Denver, Colorado 80202	<a href="http://highered.colorado.gov/DPOS/Students/complaint.html">http://highered.colorado.gov/DPOS/Students/complaint.html</a>
Connecticut	Connecticut Office of Higher Education	For Higher Education: 860-947-1822 or <a href="http://www.sde.ct.gov/sde/lib/sde/PDF/DEPS/Special/Complaint_Resolution.pdf">http://www.sde.ct.gov/sde/lib/sde/PDF/DEPS/Special/Complaint_Resolution.pdf</a>

Delaware	Delaware Department of Education John G. Townsend Building 401 Federal Street (Federal & Loockerman Streets) Dover, Delaware 19901	<a href="http://www.doe.k12.de.us">www.doe.k12.de.us</a> Search "SARA STUDENT COMPLAINT FORM" and download document.
District of Columbia	District of Columbia Education Licensure Commission 810 First Street, NE 9 <sup>th</sup> Floor Washington, DC 20002	<a href="https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints">https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints</a>
Florida	Florida Department of Education, Commission for Independent Education 325 W. Gaines Street Suite 1414 Tallahassee, FL 32399-0400 <a href="mailto:Commissioner@fl.doe.org">Commissioner@fl.doe.org</a>	<a href="http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml">http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml</a> Scroll down contact listing to find the contact that fits your problem.
Georgia	Nonpublic Postsecondary Education Commission 2082 E Exchange Pl. #220 Tucker, GA 30084-5334	<a href="https://gnpec.org/consumer-resources/sara-online-student-complaint-form/">https://gnpec.org/consumer-resources/sara-online-student-complaint-form/</a> This link only works if the institution is on the following link: <a href="http://nc-sara.org/states/GA">http://nc-sara.org/states/GA</a> Or for Postsecondary Education: <a href="https://gnpec.org/gnpec-authorized-school-complainant-form/">https://gnpec.org/gnpec-authorized-school-complainant-form/</a>
Hawaii	Office of Consumer Protection Department of Commerce and Consumer Affairs 235 South Beretania Street, Room 801 Honolulu, Hawaii 96813-2419 <a href="mailto:ocp@dcca.hawaii.gov">mailto:ocp@dcca.hawaii.gov</a>	<a href="http://hawaii.gov/dcca/ocp/consumer_complaint">http://hawaii.gov/dcca/ocp/consumer_complaint</a> Direct Link: <a href="http://cca.hawaii.gov/ocp/consumer-complaint/">http://cca.hawaii.gov/ocp/consumer-complaint/</a>
Idaho	Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street P.O. Box 83720 Boise, ID 83720-0037	Contact the Office of the Idaho State Board of Education (Main Office: 208-334-2270). <a href="https://www.sde.idaho.gov/sped/dispute/files/state/Form-for-Filing-a-State-Complaint.pdf">https://www.sde.idaho.gov/sped/dispute/files/state/Form-for-Filing-a-State-Complaint.pdf</a>

Illinois	Illinois State Board of Education 100 N. 1 <sup>st</sup> Street Springfield, Illinois 62777 Illinois Board of Higher Education 431 East Adams, 2 <sup>nd</sup> Floor Springfield, Illinois 62701-1404 <a href="mailto:info@ibhe.org">info@ibhe.org</a>	Institutional Complaint Hotline: (217) 557-7359. PDF Link for student complain form, send to the address listed in the form, <a href="https://www.isbe.net/Documents/complaint_form.pdf#search=student%20complaint">https://www.isbe.net/Documents/complaint_form.pdf#search=student%20complaint</a>
Indiana	Indiana Commission on Proprietary Education Attn: Director of Regulatory Compliance 302 W Washington Street, Room E201 Indianapolis, IN 46204	<a href="http://www.in.gov/cpe/2329.htm">http://www.in.gov/cpe/2329.htm</a>
Iowa	Iowa College Student Aid Commission 603 E. 12 <sup>th</sup> Street 5 <sup>th</sup> Floor Des Moines, IA 50319	<a href="https://www.iowacollegeaid.gov/sdrf-start">https://www.iowacollegeaid.gov/sdrf-start</a>
Kansas	Kansas Board of Regents 1000 SW Jackson Street Suite 520 Topeka, KS 66612-1368	<a href="http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process">http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</a> or <a href="http://www.kansasregents.org/students/university_student_complaints">http://www.kansasregents.org/students/university_student_complaints</a> or <a href="http://www.ksde.org/504-Grievance-Procedure">http://www.ksde.org/504-Grievance-Procedure</a>
Kentucky	Kentucky Council on Postsecondary Education 1024 Capital Center Dr #320 Frankfort, KY 40601-7512 Kentucky Board of Proprietary Education 911 Leawood Drive, Frankfort, KY 40601-3319	<a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a>
Louisiana	Louisiana Board of Regents P.O. Box 3677 Baton Rouge, LA 70821-36	<a href="http://www.regents.la.gov/page/StudentComplaints">http://www.regents.la.gov/page/StudentComplaints</a> Contact Office of Attorney General: 1-800-351-4889 or 225-326-6400
Maine	Maine Department of Education, Office of Higher Education Services	Please see: 05-071 DEPARTMENT OF EDUCATION, Chapter 147, 9. Complaints: Procession of Complaints

	Complaint Investigator 23 State House Station Augusta, ME 04333-0023	Or Send a written complain, detailing the allegations, along with the complainant's signature to the Maine Department of Education.
Maryland	Maryland Attorney General Consumer Protection Division 200 St. Paul St. Baltimore, MD 21202	Consumer Hotline: (410) 528-8662, (888) 743-0823 [toll free]  <a href="http://www.oag.state.md.us/Consumer/complaint.htm">http://www.oag.state.md.us/Consumer/complaint.htm</a>
	Associate Director of Career and Workforce Education Maryland Higher Education Commission 6 N. Liberty Street, 10th Floor Baltimore, MD 21201	<a href="http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx">http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx</a> Email: <a href="mailto:PCS.MHEC@maryland.gov">PCS.MHEC@maryland.gov</a>
Massachusetts	Massachusetts Department of Higher Education One Ashburton Place Room 1401 Boston, MA 02128	<a href="http://www.mass.edu/forstufam/complaints/complaints.asp">http://www.mass.edu/forstufam/complaints/complaints.asp</a>
Michigan	Michigan Development of Labor & Economic Growth Office of Postsecondary Services Proprietary School Unit Staff 201 N. Washington Sq. Lansing, MI 48913	<a href="http://www.michiganps.net/complaint.aspx">http://www.michiganps.net/complaint.aspx</a>
Minnesota	Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227	<a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a>
Mississippi	Mississippi Commission on College Accreditation 3825 Ridgewood Road Jackson, MS 39211-6453	<a href="http://www.mississippi.edu/mcca/">http://www.mississippi.edu/mcca/</a>
	Mississippi Commission on Proprietary School and College Registration 3825 Ridgewood Road Jackson, MS 39211-6453	<a href="http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf">http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf</a>
	Consumer Protection Division Office of the Attorney General P. O. Box 22947 Jackson, Mississippi 39225-2947	

Missouri	Missouri Department of Higher Education 205 Jefferson Street Jefferson City, MO 65102-1469	<a href="http://dhe.mo.gov/contactus.php">http://dhe.mo.gov/contactus.php</a>
Montana	Montana University System, Montana Board of Regents 2500 Broadway Street PO Box 203201 Helena, MT 59620-3201	<a href="https://mus.edu/MUS-Statement-of-Complaint-Process.asp">https://mus.edu/MUS-Statement-of-Complaint-Process.asp</a>
Nebraska	Nebraska Department of Education, Private Postsecondary Career Schools 301 Centennial Mall South PO Box 94987 Lincoln, NE 68509-4987	<a href="http://www.education.ne.gov/PPCS/PPCS%20Forms.html">http://www.education.ne.gov/PPCS/PPCS%20Forms.html</a>
	Nebraska Coordinating Commission for Postsecondary Education PO Box 95005 Lincoln, NE 68509-5005	<a href="https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions">https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</a>
Nevada	Nevada Commission on Postsecondary Education 3663 East Sunset Road Suite 202 Las Vegas, Nevada 89120	<a href="http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm">http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</a>
New Hampshire	New Hampshire Department of Education, Division of Higher Education, Higher Education Commission 3 Barrell Court #300 Concord, NH 03301-8531	<a href="http://www.education.nh.gov/highered/compliance-allegation.htm">http://www.education.nh.gov/highered/compliance-allegation.htm</a>
New Jersey	New Jersey Department of Labor and Workforce Development John Fitch Plaza PO Box 110 Trenton, NJ 08625-0110	None listed
	New Jersey Commission on Higher Education PO Box 542 Trenton, NJ 08625	<a href="http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml">http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</a>
New Mexico	New Mexico Higher Education Department 2048 Galisteo	<a href="http://www.hed.state.nm.us/institutions/complaints.aspx">http://www.hed.state.nm.us/institutions/complaints.aspx</a> or

	Santa Fe, NM 87505	<a href="http://www.hed.state.nm.us/students/complaints.aspx">http://www.hed.state.nm.us/students/complaints.aspx</a>
New York	New York Office of College and University Evaluation 5 North Mezzanine Albany, NY 12234	<a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</a>
	New York Bureau of Proprietary School Supervision, New York State Education Department 99 Washington Avenue, Room 1613 OCP Albany, New York 12234	<a href="http://www.acces.nysed.gov/bpss/student-rights">http://www.acces.nysed.gov/bpss/student-rights</a>
North Carolina	The University of North Carolina Board of Governors 910 Raleigh Rd. PO Box 2688 Chapel Hill, NC 27514	<a href="http://www.northcarolina.edu/complaints">http://www.northcarolina.edu/complaints</a>
	North Carolina Community College System, Office of Proprietary School Services	<a href="http://www.nccommunitycolleges.edu/complaint-procedures-and-forms">http://www.nccommunitycolleges.edu/complaint-procedures-and-forms</a>
North Dakota	North Dakota State Board for Career and Technical Education State Capitol – 15 <sup>th</sup> Floor 600 E. Boulevard Ave. Dept. 270 Bismarck, ND 58505-0610	Currently complaints are filed with the North Dakota Department of Career and Technical Education (CTE) and are then handed to the Attorney General. That policy is currently under review and revision. Please call CTE at 701-328-2678 for more information. <a href="https://attorneygeneral.nd.gov/consumer-resources/consumer-complaints">https://attorneygeneral.nd.gov/consumer-resources/consumer-complaints</a>
Ohio	Ohio Board of Regents 30 East Broad Street, 36 <sup>th</sup> floor Columbus, OH 43215-3414	<a href="https://www.ohiohighered.org/students/complaints">https://www.ohiohighered.org/students/complaints</a> For More Information: 614-387-1215
	Ohio State Board of Career Colleges and Schools 35 East Gay Street Suite 403 Columbus, OH 43215-3138	<a href="http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx">http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx</a>
Oklahoma	Oklahoma State Regents for Higher Education 655 Research Parkway Suite 200 Oklahoma City, OK 73104	Current and prospective student complaints are handled through the Oklahoma State Regents for Higher Education (OSRHE) Academic Affairs Office by reviewing the circumstances of the complaint and providing the individual with contact information for

	Oklahoma Department of Career and Technology Education 1500 West 7 <sup>th</sup> Avenue, Stillwater, OK 74074	the most appropriate campus office with the authority to resolve the complaint. <a href="http://www.okhighered.org/current-college-students/complaints.shtml">http://www.okhighered.org/current-college-students/complaints.shtml</a>
	Oklahoma Board of Private Schools 3700 Classen Boulevard Suite 250 Oklahoma City, OK 731182864	Call OSRHE at 405-225-9100 for more information.
Oregon	Oregon Office of Degree Authorization 1500 Valley River Drive Suite 100 Eugene, OR 97401	All complaints about schools under our regulatory jurisdiction or an exempt status approved by this office are handled by Office of Degree Authorization (ODA) staff. Complaints about exempt schools are referred to the Attorney General's office. Please call ODA for more information at 541-687-7478.
	Oregon Department of Education - Private and Career Schools Office 255 Capitol Street NE Salem, OR 97310-0203	<a href="http://www.ode.state.or.us/search/page/?id=325">http://www.ode.state.or.us/search/page/?id=325</a>
Pennsylvania	Bureau of Postsecondary and Adult Education Pennsylvania Department of Education 333 Market Street, Harrisburg, PA 17126-0333	Website: <a href="http://www.education.pa.gov/Pages/default.aspx#tab-1">http://www.education.pa.gov/Pages/default.aspx#tab-1</a>  To access higher education complaint form: <a href="http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/State-Authorization-Reciprocity-Agreement-(SARA).aspx#tab-1">http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/State-Authorization-Reciprocity-Agreement-(SARA).aspx#tab-1</a>
Puerto Rico	Puerto Rico Council on Education PO Box 1900 San Juan, PR 00910-1900	None listed
Rhode Island	Rhode Island Board of Governors for Higher Education Shepard Building 80 Washington Street Providence, RI 02903	<a href="http://www.ribghe.org/students.htm">http://www.ribghe.org/students.htm</a> Select "Student Complaint Procedure"
South Carolina	South Carolina Commission on Higher Education 1333 Main Street Suite 200 Columbia, SC 29201	None listed

South Dakota	South Dakota Board of Regents 306 E. Capitol Ave Suite 200 Pierre, SD 57501-2545	<a href="https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx">https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx</a> Scroll down to "SARA Complaint Procedures"
Tennessee	Tennessee Higher Education Commission Division of Postsecondary School Authorization 404 James Robertson Parkway Suite 1900 Nashville, TN 37243	<a href="http://tn.gov/thec/">http://tn.gov/thec/</a> "Students with complaints should follow the outlined grievance procedures in the institution's catalog. If the complaint is not resolved at the institutional level, students may send the complaint, in writing, to Postsecondary State Authorization Staff."
Texas	Texas Higher Education Coordinating Board Office of General Counsel P.O. Box 12788 Austin, Texas 78711-2788 <a href="mailto:studentcomplaints@thecb.state.tx.us">studentcomplaints@thecb.state.tx.us</a>	To file a complaint, first follow the Student Grievance Policy in the USciences Student Handbook. If the issue is not resolved, a complaint can be submitted on the required forms to the Texas Higher Education Coordinating Board. Detailed information and access to the required forms: <a href="http://www.thecb.state.tx.us/index.cfm?objectid=AC6FA0BC-F5DB-16DE-6B667C083DFB5B98">http://www.thecb.state.tx.us/index.cfm?objectid=AC6FA0BC-F5DB-16DE-6B667C083DFB5B98</a> Rules governing student complaints: <a href="http://texreg.sos.state.tx.us/public/readtac\$ext.ViewTAC?tac_view=5&amp;ti=19&amp;pt=1&amp;ch=1&amp;sch=E&amp;rl=Y">http://texreg.sos.state.tx.us/public/readtac\$ext.ViewTAC?tac_view=5&amp;ti=19&amp;pt=1&amp;ch=1&amp;sch=E&amp;rl=Y</a>
Utah	Utah Division of Consumer Protection 160 East 300 South Salt Lake City, Utah 84111	<a href="http://consumerprotection.utah.gov/complaints/index.html">http://consumerprotection.utah.gov/complaints/index.html</a>
Vermont	Vermont State Board of Education Vermont Department of Education 120 State Street Montpelier, VT 05620-2501	<a href="http://education.vermont.gov/documents/postsecondary-program-complaint-resolution">http://education.vermont.gov/documents/postsecondary-program-complaint-resolution</a>
Virginia	Virginia State Council of Higher Education 101 N. 14 <sup>th</sup> St. James Monroe Building Richmond, VA 23219	<a href="http://www.schev.edu/index/students-and-parents/resources/student-complaints/student-complaint-form">http://www.schev.edu/index/students-and-parents/resources/student-complaints/student-complaint-form</a>
Washington	Washington Workforce Training and Education Coordinating Board 917 Lakeridge Way PO Box 43430 Olympia, WA 98504-3430	<a href="http://www.wtb.wa.gov/PCS_Complaints.asp">http://www.wtb.wa.gov/PCS_Complaints.asp</a>



West Virginia	West Virginia Higher Education Policy Commission 1018 Kanawha Blvd E., Suite 700 Charleston, WV 25301-2800	<a href="http://wvhepcnew.wvnet.edu/">http://wvhepcnew.wvnet.edu/</a>
	West Virginia Council for Community & Technical College Education 1018 Kanawha Blvd E., Suite 700 Charleston, WV 25301	<a href="http://wvctcs.org/student-complaints/">http://wvctcs.org/student-complaints/</a>
Wisconsin	Wisconsin Educational Approval Board 30 W. Mifflin St., 9 <sup>th</sup> floor PO Box 8696 Madison, WI 53708	<a href="http://eab.state.wi.us/resources/complaint.asp">http://eab.state.wi.us/resources/complaint.asp</a>
Wyoming	Wyoming Department of Education 2300 Capitol Avenue Hathaway Building, 2 <sup>nd</sup> Floor Cheyenne, WY 82002-0050	If the complaint involves an issue relative to authorization, the Wyoming Department of Education contacts the institution to ensure that the institution is compliant with Wyoming State law. For complaints not related to authorization, the complainant is encouraged to try to resolve the issue through their institution's formal grievance procedures. Depending on the nature of the complaint, the complainant may also be referred to the Consumer Protection Division of the Wyoming Attorney General's Office. Please contact the Wyoming Department of Education at 307-777-6210. Or, <a href="https://edu.wyoming.gov/?s=student+complaint">https://edu.wyoming.gov/?s=student+complaint</a>